

100%

Our Safeguarding Commitment

At 100%Klub, the safety and wellbeing of our customers, staff, performers and visitors is extremely important to us.

Following a recent safeguarding and security concern, we have reviewed our procedures and introduced additional measures to strengthen the way we respond to concerns about the safety of anyone at our venue.

We will always take a safeguarding concern seriously. Where information is brought to our attention, we will assess it carefully, seek appropriate information or advice where reasonably possible, and take proportional action where a potential risk is identified.

We also recognise that information received from third parties may not always be complete, accurate or independently verifiable. For that reason, we will not treat an allegation as established fact or prejudice an individual. Instead, we will distinguish between confirmed information, reported concerns and information that remains unverified.

Where a concern may involve criminal behaviour or a serious safeguarding risk, we may seek advice from, or refer the matter to, the appropriate authorities.

Our approach is based on two equally important principles:

We will not ignore a potential safeguarding risk.

We will not unfairly prejudice a person on the basis of an unverified allegation.

We are committed to protecting everyone who comes through our doors while respecting people's privacy, dignity and legal rights. Our safeguarding procedures apply to everyone equally and decisions will never be based on protected characteristics or prejudice.

We also ask our customers to help us maintain a safe environment. If you have a genuine safeguarding or security concern, please speak confidently to a member of management rather than sharing allegations publicly or on social media. This enables us to assess the information responsibly and, where appropriate, involve the relevant authorities.

We will continue to review and improve our safeguarding procedures as our venue develops.

100%Klub is committed to being a safe, welcoming and inclusive place for everyone.